



URBAN COMMUNITY  
**OUTREACH**

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## **2018 IMPACT REPORT**

*Providing respite, nutrition, opportunity and hope to our guests, serving over 17,000 meals and receiving about 8,800 client visits (average of 190 people each week) at our Sunday drop-in community center. Weekly, 30 to 50 volunteers helped repurpose over 5,500 pounds of donated food into warm, delicious meals and served them to our guests.*

### **Temporary/Transitional Housing:**

- Provided 155 transitional/motel nights to 30 families and 13 individuals.

### **Permanent Housing Assistance:**

- Helped 28 families and individuals into permanent housing with follow-up services.
- Provided rent assistance funds to 13 individuals and families.
- Helped 19 families and individuals pay utility and other outstanding bills.

### **Client Services:**

- Provided advocacy for clients to ensure access to a variety of services, shelter and housing.
- Assisted over 75 individuals to fill out forms to acquire free DMV identity cards, as well birth certificate request forms.
- Drove clients to medical appointments, work, transitional shelters, motels, housing-related appointments, and various service providers.
- Provided transportation funds for clients to go to/from medical appointments, work and other places by way of bus tickets/passes 101 times and gasoline 11 times.

### **On-Site Healthcare Services:**

- On the first Sunday of each month, a retired professor of Nursing from Cypress College, other volunteer nurses and nursing students provided general consultations, checked blood pressures, treated wounds and other minor ailments, dispensed supplements and over-the-counter remedies, and conducted well-being workshops.
- On the third Sunday of each month, a staff doctor from Cal State University, Dominguez Hills and her volunteer HOPE (Homeless Outreach Promoting Empathy) students set up a clinic and provided private medical assessments, as well as appropriate remedies and recommendations for follow-up care.

### **Computer Lab with IT Specialist:**

Every Sunday, our volunteer IT Specialist set up eight work stations and a guest wireless service; oversaw an average of 50 people; and helped with school work, resume building, job applications, mobile devices, family search, and the printing/storing of important documents.

*Clothing, groceries, blankets and hygiene items regularly given at the drop-in center. Used furniture and new/used housewares were given to clients who moved into permanent housing.*

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